

THE MAGAZINE OF THE KENTUCKY HUMANE SOCIETY

Fall 2013

Paw



Street Journal



Petal blossoms

Why alter a pet?

Picture Your Pets
with Santa

Is his bark worse than
his bite?

Kentucky 
Humane Society™
Lifelong Friends
www.kyhumane.org

Main Campus

241 Steedly Drive
Louisville, KY 40214
(502) 366-3355

Adoptions

7 Days a Week, 11 a.m. to 6 p.m.

Admissions

Monday–Saturday, 8:30 a.m. to 6 p.m.
Sunday, 11 a.m. to 6 p.m.

East Campus

1000 Lyndon Lane, Suite B
Louisville, KY 40222
(502) 272-1070

Monday–Friday, 10 a.m. to 6 p.m.

Saturday–Sunday, 10 a.m. to 5 p.m.

Pet Help Line (502) 509-4PET
Birthday Parties (502) 515-3149
Donations (502) 515-3144
Education/Camp (502) 515-3149
Volunteers (502) 515-3145
Behavior Training (502) 253-2883

Eastpoint Pet Resort

13310 Magisterial Drive
Louisville, KY 40223
(502) 253-2221

Fern Creek Pet Resort

5225 Bardstown Road
Louisville, KY 40291
(502) 499-1910

S.N.I.P. Clinic

2445 Crittenden Drive
Louisville, KY 40217
(502) 636-3491

Feeders Supply Adoptions

Fern Creek, Hikes Point, Preston
Highway, Springhurst, St. Matthews,
Dixie Highway and Clarksville (Ind.)
Monday–Saturday, 9 a.m. to 8:30 p.m.
Sunday, 10 a.m. to 5:30 p.m.

Inside

- 1 Letter from Lori
- 2 Petal Blossoms
- 4 CFOs Ensure Pet-Friendly Store
- 5 Why Alter Your Pet?
- 6 New Training Classes
- 7 Humane Education
- 8 Is He All Bark?
- 9 Events
- 10 Thanks
- 13 Volunteer De-Tails

From the Mailbox

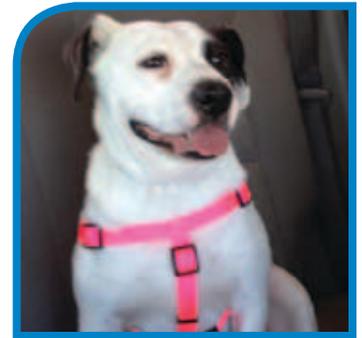
Dotti, the Homebody

We adopted Dotti three weeks ago. We were told that she was brought to the Kentucky Humane Society because she was scared of the outside and used the bathroom in the house. [The owners had] said she was not adoptable because of this.

While she is not eager to go out, she will... she just wants right back in the house when she is done.

I am glad we found this girl and decided to bring her home. She is as sweet as she can be and loves to play with our rescue dog from last year, Betty. She is very timid but I'm sure her apprehension will ease with time. Thanks, KHS, for giving this baby a chance. She has found her forever home!

Brittany Stormes Gergely via Facebook



Pool Puppy

Just wanted to update KHS on our adoption of Matt from the Feeders Supply on Brownsboro Road in May. He is an awesome pet and so happy someone surrendered him for us to love and spoil!

This is how he spends his day...either getting love or floating in the pool with us. Thanks so much for this wonderful dog!

Kathy Prater Blair via Facebook



Board of Directors

- | | | |
|----------------------|------------------|--------------------|
| Brink Bloembergen | Steve Kerrick | Roy Burns, D.V.M.* |
| David Buschman | Rick Maynard | Toni Clem* |
| Gary Clements | Patti Swope | Brian Haara* |
| Erik Furlan | Nancy Jo Trafton | John Hassmann* |
| Janet Lively Heberle | Greg Wellman | Glenn Price* |
| A. Dale Josey | Natalie White | *Advisory Board |

Dear friends,

Don't you just love this time of year? There is something so invigorating about the crisp fall air, clear skies and changing leaves. All the pets in my household feel it too: the dogs love exploring the trails when my husband and I take them for hikes, and the horses kick up their heels with delight in the morning. Our Working Cats enjoy basking in the fall sun and watching the migrating geese as they fly in formation.

And with Thanksgiving Day just around the corner, autumn reminds me of everything we have to be thankful for at the Kentucky Humane Society (KHS).



I am thankful that, every day, our community is becoming more humane. When I began my career in animal welfare 23 years ago, I wondered if I would ever see the day when every adoptable pet could find a loving home: there were just too many pets being born, and not enough adopters. But thanks to compassionate people who spay and neuter their pets and who choose to adopt, there are fewer unwanted animals in our community.

I'm grateful for the leadership of our board members, who believe in our proactive approaches to ending pet overpopulation, and to our hardworking staff. Because of their compassion and dedication, we will again find homes for every single adoptable pet whom we take in. Thanks to our S.N.I.P. Clinic team, more than 11,000 area pets will be spayed or neutered this year, leading to fewer unwanted pets. Just as hard working are the Behavior Training, Pet Resorts and Community Outreach teams. Each plays a vital role in supporting our lifesaving mission.

I'm also thankful for our devoted volunteers who help our pets in so many ways—such as walking dogs, socializing cats, working events and providing temporary foster homes for pets who need a little TLC. Without our army of volunteers, we couldn't help as many pets as we do.

And I'm thankful to you. Thank you for caring about homeless pets and for choosing to support Kentucky Humane Society. Your donations fund our lifesaving adoption, spay/neuter and pet retention programs.

There are still so many animals in our community who need us. But with your help, we will continue to be here for them.

In gratitude,

Lori Kane Redmon
President & CEO



Letter from Lori



By the Numbers

(January 1–September 30, 2013)

4,655

homeless pets found homes in the first nine months of 2013. Of those, 1,626 were felines and 3,029 were canines.

8,091

pets were spayed or neutered at our high-quality, donor-supported S.N.I.P. Clinic. Since opening in 2007, the clinic has altered more than 60,000 cats and dogs from Louisville and surrounding counties.

On the Cover

Little Petal came to us in dire need of medical care and love. See what happens when she blossoms into the wonderful dog we knew she could become.



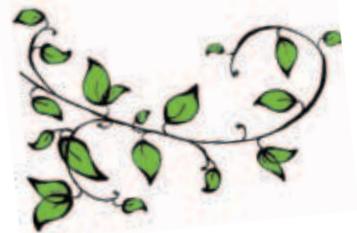
The *Paw Street Journal* is a quarterly publication of the Kentucky Humane Society. Questions or comments may be addressed to the Public Relations Department at (502) 515-3152 or info@kyhumane.org. Circulation: 12,000

Editorial team: Beth Haendiges, Andrea Blair and KHS intern Katie Burke. Volunteer proofreader Sara Ulliman. Cover photo by Gordi Smith. Other photos by Bobby Baumgardner, Susan Davis, Sue Gay, Nicholas Linares and Gordi Smith



Almost hairless and close to death, Petal came to the Kentucky Humane Society in need of medical care and the love and attention that her foster and adopter, Justine Saudan, provided.

PETAL BLOSSOMS



A Once Neglected Dog Is Now Healthy, Happy and Home

With a cheerful bark and a playful pounce, Petal the puppy chases after her “brother” Desi. The two dogs tumble like acrobats as they sprint across the floor, leaping and playing around the feet of their owner.

Seeing Petal now, it’s hard to believe this little dog was close to death just four months ago, when a man brought her to the Kentucky Humane Society’s Admissions Office in a cardboard box.

The man said he was helping a friend move from his apartment when he saw an extremely neglected, ill puppy. His friend was going to leave the little dog behind—to die alone in the abandoned apartment. Instead, the man asked if he could bring the puppy to KHS.

What KHS staff found in that box was shocking.

Something seriously wrong

“When I opened the box, there was this pink ball of skin, and there was definitely something wrong with her eye,” says Kristie Ashcroft, who was working the Admissions desk that day.

The seven-week-old pug was almost completely hairless, her skin bright red and inflamed. The puppy was so itchy that she had scratched her skin until it was raw and bleeding. She had even scratched the corneas of her eyes, and she appeared to be blind. The puppy had a severe case of demodectic mange and a compromised immune system. Without intervention, she was within days of dying.

“Demodectic mange is usually very easy to treat and is not contagious to other animals,” says Susan Oppel, KHS shelter operations director. “It is

shocking that anyone would leave a helpless animal in this condition.”

At KHS, Petal was given a medicated bath to kill the mites that cause demodex and to relieve her itchy skin. She was placed on antibiotics and oral medication for mange and received medicated drops to soothe her eyes.

The role of foster care

That night, KHS Community Programs Director Justine Saudan took Petal home as a foster.

“She was pretty much lifeless those first few days. I honestly didn’t know if she was going to live,” says Justine.

But after a few days, the puppy began to perk up, and Justine grew confident that she would survive. Justine could imagine the little dog blossoming into

a healthy, happy dog. Justine decided to name her Petal in honor of the dog she had faith she would become.

“My grandmother used to say ‘my poor little petal’ when she saw small, defenseless creatures,” explains Justine. “Petal seemed like the perfect name.”

Each week when Petal visited the staff at KHS, they were amazed at her progress. Her skin healed, her hair grew back, and she gained weight. While Petal is fully blind in one eye, miraculously the KHS staff were able to save partial vision in her right eye.

A forever home

After months in foster care, Justine knew she couldn't part with her little Petal, and she and her boyfriend, Ariel, formally adopted her. Now Petal is the center of a family that includes four-year-old Desi, also adopted from KHS, and 11-year-old pug Oogie. Petal is the “wild child” of the group, whose favorite pastime is stealing Desi's toys and settling down for nap time on her “princess” pillow.

Now everyone can see what Justine envisioned many months ago: Petal has blossomed from a severely neglected, scared little puppy to a confident, healthy—and most loved—dog. 🐾

More about Petal

To view a video about Petal and her miraculous recovery, which was funded by donations to the Kentucky Humane Society's Help Me Heal fund, visit kyhumane.org/help-me-heal.

Help Me Heal is a special donor-supported fund that pays for advanced medical or behavior help for KHS' most fragile pets. Visit our website to learn how you can donate to this fund or contact Beth Hobson, KHS Director of Development, at bhobson@kyhumane.org or 502-515-3131.

Help in the Healing Process

Alone and a stray, Gigi the cat was relying on her wits before the car accident. After being struck by a car, Gigi was in serious trouble. Fortunately, a Good Samaritan found her and brought her to the Lyndon Animal Clinic. The veterinarians at the clinic agreed to repair her wounds, and life began to look up for Gigi.

Some of the injuries were superficial—cuts and abrasions that could be cleaned and stitched. But Gigi was unable to use one of her legs. The vets and staff gave Gigi some time to heal, hoping the use would come back to the leg, but in the end, the best course of action was to amputate.

The Lyndon Animal Clinic team knew that Gigi needed to be adopted, and they released her to the Kentucky Humane Society (KHS) to give her that chance.

While all this was going on, Stephanie Ridgeway was being convinced by her family that three rescued animals were not enough. They had room in their hearts and home for one more. The family saw a sign at their local Feeders Supply store about \$20 cat adoptions and decided to visit the store's KHS adoption center to take a look. Stephanie walked past a number of lovely cats, but when she saw Gigi, she stopped.

Stephanie had seen several people pass Gigi by, and she felt this cat may be overlooked by many because of her lost leg. Stephanie decided she couldn't stand by while Gigi was passed over. Stephanie would take Gigi home.

Now Gigi rules the roost. She is mothered by the family's oldest cat, She-rah, and she plays with the three-year-old cat, Binks. And Fiona, the 87-pound lab, follows Gigi everywhere.

Stephanie considers Gigi's antics with amusement. “You'd never know Gigi only has three legs. She jumps on Fiona's back, and pounces on Binks. She's a pretty amazing cat.”

Gigi's story has a happy ending. She is healthy, loved and in her forever home. We thank the Good Samaritan who found her, the veterinary staff at the Lyndon Animal Clinic for caring for her and Stephanie Ridgeway for giving her a wonderful home. 🐾





Chief Feline Officer CeCe greets customers at Footworks.

CFOs Ensure a Pet-Friendly Store

When customers enter Footworks, a locally owned athletics shoe store in Louisville, they are likely to be greeted by one of the company's two CFOs.

"CeCe and Cinder are our Chief Feline Officers," Footworks co-owner Mary Stivers says with a laugh.

CeCe is an outgoing, gregarious 12-year-old tabby cat, and Cinder is a reserved 13-year-old cat with long gray fur and jade-green eyes. The two have been fixtures at Footworks since they were rescued more than a decade ago. Bailey, the original Footworks CFO, passed away many years ago, but customers still ask about him, says Mary.

"We're certainly a pet-friendly business," says Mary, who co-owns the business with her partner, Janice Crenshaw. The store, which has been in business for 29 years in

the St. Matthews area, specializes in athletics shoes and clothing, as well as comfortable shoes for people experiencing foot problems.

"Most of our customers love animals. I always think, if someone isn't nice to an animal, they must not be very nice to people either," says Janice.

In addition to the two office cats, Mary and Janice have two orphaned kittens, Bella and Luna—whom they adopted after the mother was killed by a delivery truck—and Sadie, a rat terrier mix they met at the Kentucky Humane Society's Tuxes & Tails Gala three years ago.

Mary describes Janice as a "cross between St. Francis and St. Kevin"—Catholic saints who are known for their compassion for animals.

In addition to helping needy cats and dogs, for more than 40 years Janice has helped squirrels find homes. She volunteers with Second Chances Wildlife Center in Oldham County, which rehabilitates orphaned and injured squirrels. She also enjoys feeding the birds and squirrels at home and at work and tending to koi and goldfish.

The two are passionate supporters of the Kentucky Humane Society. For many years Footworks sponsored KHS'

Waggin' Trail Walk for the Animals, and each year Mary and Janice look forward to the Tuxes & Tails Benefit Auction & Gala. This year they donated \$5,000 at the gala to Help Me Heal, a special donor-supported fund that pays for medical or behavior rehabilitation for KHS' most fragile animals.

Lori Redmon, KHS president and CEO, was thrilled with their donation.

"Mary and Janice's generous support of Help Me Heal will allow us to save the lives of pets who have been hit by cars, have been abused or neglected, or who are suffering from life-threatening illnesses," says Lori. "Their gift is truly the gift of life for our pets."

In addition to being longtime supporters of KHS, the two regularly donate to other animal groups. And at their store, they collect donated shoes from customers, which help fund clean water projects around the world through Louisville-based charity WaterStep.

"We are animal people, and we appreciate what the Kentucky Humane Society does to save local animals," says Janice.

Needless to say, the appreciation is mutual. 🐾



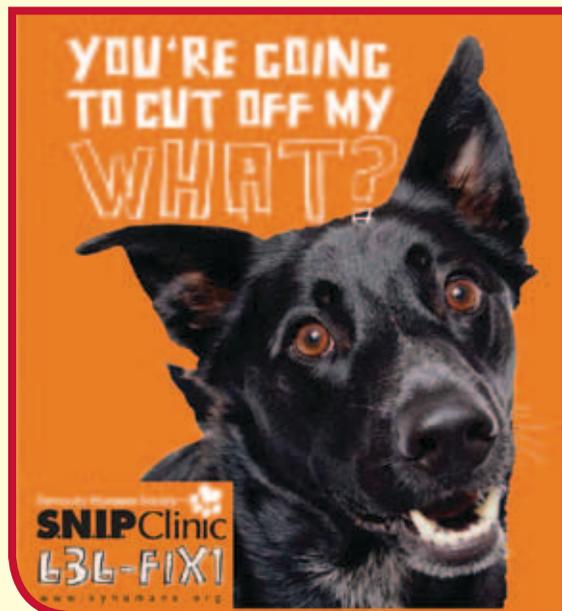
Mary Stivers with CeCe and Janice Crenshaw with Cinder

Why Alter Your Pet?

We all have a friend who chooses not to spay or neuter his or her pet. It might be the tough guy who can't imagine his dog without his "assets." Or that well-meaning neighbor who is afraid the surgery might be too much for her little Fluffy. Or the busy college student who doesn't have enough time to call. Or the family member who doesn't think he can afford surgery.

If you need help convincing a friend or family member, share with them the ASPCA's top 10 reasons to spay or neuter (below). Then give them the phone number for the Kentucky Humane Society's high-quality, donor-supported S.N.I.P. Clinic, 502-636-FIX1 (3491).

The spay/neuter experts at our S.N.I.P. Clinic provide exceptional care for pets before, during and after surgery. While the clinic offers financial aid to those who qualify, there are no income caps. Any pet owner may call to schedule a spay/neuter surgery for their cat or dog at the S.N.I.P. Clinic.



Top 10 Reasons to Spay or Neuter

- 1. Your female pet will live a longer, healthier life.**
Spaying helps prevent uterine infections and breast cancer. Spaying your pet before her first heat offers the best protection from these diseases.
- 2. Neutering provides major health benefits for your male.**
Besides preventing unwanted litters, neutering your male companion prevents testicular cancer, if done before six months of age.
- 3. Your spayed female won't go into heat.**
Female felines usually go into heat four to five days every three weeks during breeding season. To advertise for mates, they'll yowl and urinate more frequently—sometimes all over the house!
- 4. Your male dog won't want to roam away from home.**
An intact male will do just about anything to find a mate! That includes digging his way under the fence and making like Houdini to escape from the house. And once he's free to roam, he risks injury in traffic and fights with other males.
- 5. Your neutered male will be much better behaved.**
Neutered cats and dogs focus their attention on their human families. Many aggression and behavior problems can be avoided by early neutering.
- 6. Spaying or neutering will NOT make your pet fat.**
Don't use that old excuse! Your pet will remain fit and trim as long as you continue to provide exercise and monitor food intake.
- 7. It is highly cost-effective.**
The cost of your pet's spay/neuter surgery is a lot less than the cost of an unplanned litter. It also beats the cost of treatment when your unneutered tom escapes and gets into fights with the neighborhood stray!
- 8. Spaying and neutering pets is good for the community.**
Spaying and neutering reduces the number of homeless animals on the streets.
- 9. Your pet doesn't need to have a litter for your children to learn about the miracle of birth.**
Letting your pet produce offspring you have no intention of keeping is not a good lesson for your children. Instead, consider becoming a Kentucky Humane Society foster parent for young kittens or puppies.
- 10. Spaying and neutering helps fight pet overpopulation.**
Every year, millions of cats and dogs of all ages and breeds are euthanized or suffer as strays. These high numbers are the result of unplanned litters that could have been prevented by spaying or neutering. 🐾



Dr. Heather Thomas with a satisfied client. In September, the S.N.I.P. Clinic surpassed its 60,000th surgery.

Courtesy of the ASPCA (the American Society for the Prevention of Cruelty to Animals)

Bad Behavior BE GONE

Classes Help Owners Address Common Dog Problems

Pets bring so much fun, laughter and love to our lives. But as much as we love our pets, let's be honest... our pets can sometimes drive us nuts. Perhaps it's when our dogs steal food from the dining room table. Or when our new puppy decides to chew on everything—including us. Or maybe it's when our bossy dog feels the need to bark at every dog and cat in sight.

"Whatever your pet's issue is, it's best to address it early and with help from behavior experts," says Kentucky Humane Society Community Behavior Manager Kat Rooks.

"Our Positively Puppies and Manners For Life classes provide great starting points for dog owners who need a basic introduction to dog training. But we also offer a number of new classes designed to address specific unwanted behaviors."

Here are just some of the specialized classes the KHS Behavior Training department is offering this fall. To see a full list of classes or to register, visit kyhumane.org/behavior-training. To talk to a behavior expert about what class is right for you and your dog, call our Behavior Training Department at 502-253-2883.

B-Gone Series

B-Gone classes are targeted four-week courses that teach owners how to help their dogs kick annoying habits.

Spaz B-Gone ("spastic" dogs)

This class is a great way to learn how to get your dog to relax when you do. If your dog bounces and bounds around the room every time you get up or barks for attention throughout the football game—then this is the class for you and your spastic dog! Teach your dog to focus on you and "say please" for everything.

Guarding B-Gone (resource aggression)

Does your dog guard what she values? It might be food, bones, toys—or even you. If your dog barks, growls or snarls whenever someone gets near her prized possession, she needs Guarding B-Gone. In this class, you'll learn why your dog does what she does and learn how to stop this concerning behavior. You'll

receive a customized behavior modification plan to eliminate your dog's guarding behavior.

Dastardly Doorway Dashers B-Gone (doorway manners)

Have you stopped inviting guests over because your dog barks at or jumps on your guests? This class will help you and (your mailman) live a better life by eliminating door dashing and doorbell barking.

B.R.A.T.

If you have a B.R.A.T. (Bossy, Reactive, Anxious or Threatening dog), we can help! In this course you will learn the fundamentals of dog psychology behind impulsive, reactive, boisterous, loud, anxious or just plain bossy dogs. We will work in small groups to address all types of offensive or unwanted behaviors by building both the owner and dogs' self-confidence.

Wallflowers

Our Wallflowers class is for very shy dogs who need to gain confidence. If your dog hides from new people or spooks at sounds and objects, this class can help. You'll learn techniques to help your dog feel more secure. 🐾

I pretend not to hear when you call me.



New Pet Parent Seminar

Considering bringing a new pet into your home over the holidays? Make sure you are prepared by enrolling before you adopt in our New Pet Parent Seminar. In this one-hour class, we'll cover all the basic household nuisance behaviors (potty training, play biting, crate training, basic jumping and resource guarding prevention, destructive chewing and more) and will discuss appropriate training classes for dogs of all ages and skill levels. This class is also great for new pet parents who have recently adopted.

Children Have a Yapping Good Time

The Kentucky Humane Society believes that good pet ownership skills can be taught early, and we support that belief by offering camps, in-class presentations and field trips, all with the intent of teaching young people about the pet ownership and animal safety. Last year the program, managed by KHS Education Manager Valerie Merrifield, taught over 5,500 children through school visits, field trips, scout workshops and summer camp.

“Our goal is to teach children about pet care and safety as well as instill a sense of compassion towards all creatures,” Valerie explains.

“Many children have companion animals but do not understand the responsibilities in caring for a pet. We have a wonderful opportunity to show children what it means to be a true pet guardian.”

Valerie, a former teacher, develops programs that will help children and animals stay safe. Be Aware,

Responsible & Kind (B.A.R.K) is a curriculum for students in Kentuckiana schools. This program is aimed at turning children into true animal ambassadors by teaching children about responsible pet ownership, kindness and pet safety. B.A.R.K presentations can be customized to meet curriculum goals and core content guidelines. These programs are perfect for a class or auditorium; or the students can take a field trip to KHS that includes a guided shelter tour.

In addition to field trips and classroom presentations, KHS offers a Girl Scout program. Workshops for Daisies and Brownies even include as special KHS patch! In addition, there are service-learning opportunities for Senior Girl Scouts through the KHS volunteer department.

Finally, there are our the summer camps.

“Our camps are very popular, with over 500 children attending each summer,” says Valerie. “Campers learn about

many aspects of pet care, such as the cost of care to tips on training. Children leave these camps as pet ambassadors, showing others how to best treat their companion animals.”

From classroom to summer camp, the Kentucky Humane Society is dedicated to providing humane education to all our children.

Humane Education

Would you like to schedule a tour or a presentation? Contact Valerie Merrifield. Email and phone number are below. 🐾



Lulu resting after visiting students



Valerie and her dog, Lulu, teach children the importance of safe pet handling.

Birthday Parties

Schedule your child's birthday party at our Main or East Campus!

Santa Paws Workshop

The Kentucky Humane Society will have a holiday workshop on December 23, 2013 for children ages six to twelve.

For more information, on birthday parties, workshops, camps, and more, contact Valerie Merrifield at 502-515-3149 or education@kyhumane.org.



Is He All Bark?

By Katy McClellan, Pet Help Line Coordinator

Question

Help! My dog won't stop barking at home. It starts when my husband leaves for work, and I don't think he ever stops. He just sits at the window and barks at cars, people and animals walking by all day. I work from home and my clients have started to complain. How do I stop this problem?

Answer

It is natural for dogs to bark. They need to bark, just like babies need to cry and we need to talk. It is part of the way they communicate with us. Dogs bark for many different reasons. Just as with a baby's cry, when you understand the situation you can tell what type of barking is happening. Some barks even sound different depending on why the dog is barking. You may never be able to stop your dog from barking completely, but by figuring out why he is barking AND teaching him a "stop" or "that's enough" command, you should be able to reduce the barking.

Some of the most common reasons a dog barks:

- **Territorial Barking** – People are coming into your yard or approaching your house and the dog doesn't want them there so they bark to scare them away.
- **Attention Barking** – Your dog is bored and is barking as a way to entertain himself.
- **Fear Barking** – Your dog is afraid of something and is barking from fear or anxiety.

How you resolve each type of barking is different because they all have different triggers.

It sounds like your dog is barking to protect his territory. The first thing you can do is close the window or restrict access to the front room so he can't see the people, animals and

cars going by. You can also teach your dog that being quiet around outsiders is more fun than barking, because if he is calm around them

he gets to play or gets treats. Finally, you can teach your dog a "stop"

command. Allow him to bark once or twice as a warning to you that "strangers are coming" then tell him, "Enough," and give him a treat when he is quiet. Set up the training to have people your dog knows walk by first and then build up to strangers. If you practice these techniques a few minutes at a time, a couple times a day, within a few weeks, you should start to see improvement in your dog.

Also, make sure your dog is getting enough exercise and mental stimulation in the form of interactive toys. If your dog is more interested in getting the treat from the puzzle toy, he won't even notice the outsiders walking by.

Things to NEVER do:

- Never use a squirt bottle, shock collar, spray collar or bark collar on your dog. These tools may solve the physical problem, but they don't address the reason your dog is barking. When your dog gets punished for making noise, he loses a warning signal to you that he is not comfortable. He also may develop other behavior issues as a result of being punished for expressing his fear—up to aggression towards people or animals.
- Never yell at your dog for barking. A high pitched "happy voice" is much more effective in getting your dog's attention. Once you have your dog's attention, ask him to do something else besides bark (sit, down, come).

Ask the Experts

Got a pet-related question? Call our Pet Help Line to receive free advice and to connect to local pet resources, **509-4PET** or visit kyhumane.org/help. The Kentucky Humane Society's Pet Help Line is made possible by grants from the ASPCA (American Society for the Prevention of Cruelty to Animals) and the Banfield Charitable Trust. The Pet Help Line is designed to help keep pets in their homes and out of shelters by giving pet owners the tools they need to have healthy relationships with their pets. 🐾



Tuxes & Tails Raises Almost \$200,000

With a New Orleans “Mardi Paws” theme, the Kentucky Humane Society’s Tuxes & Tails Benefit Auction and Gala drew a record crowd of revelers who raised almost \$200,000 for KHS’ lifesaving work.

More than 480 guests attended the black-tie and mask optional event Aug. 17. They enjoyed playing with adoptable dogs and kittens, bidding on auction items, sampling signature drinks by Presenting Sponsor Brown-Forman and dancing the night away.

Guests also enjoyed meeting Petal, a pug puppy who came to KHS at seven weeks old suffering from life-threatening demodectic mange. Thanks to donations

from last year’s Tuxes & Tails event, KHS was able to save Petal’s life. Read more about Petal on page 2.

“This was our 20th annual Tuxes & Tails, and the committee really outdid themselves this year,” says Beth Hobson, KHS director of development. Sought-after auction items included a full-sized Frogger arcade game, a private suite for a UofL basketball game, a Swarovski-encrusted cat-shaped purse and an African photo safari.

“I want to especially thank Karen Krinock of Brown-Forman. This was Karen’s ninth year chairing the Tuxes & Tails committee. We truly appreciate her enthusiasm, passion and humor. She assembled an

amazing group of committee members, and we are excited to see what the group comes up with for next year’s gala,” says Beth.

The Presenting Sponsor for this year’s event was Brown-Forman. Media Sponsor was the *Courier-Journal*. Silver Sponsors were Dr. Rick Adrio, Impressions Inc., Millennium Events & Floral, Underwriters Safety & Claims, Cathy and Earl Zion/Today’s Woman Magazine and Kelly Lenfert Hammons, Realtor.

The 2014 Tuxes & Tails event will be held at the Galt House on Saturday, Aug. 16. Contact Beth Hobson at 502-515-3131 for sponsorship information. 🐾



The Silent Auctions are always a big draw at Tuxes & Tails.



Dancing the night away following a great evening of food, drink and bidding.

Picture Your Pet (or Child!) with Santa

Each year thousands of pet owners look forward to bringing their “fur kids” to Picture Your Pets with Santa, held the first and second weekends of December at all 14 Feeders Supply stores.

But last year KHS staff and volunteers noticed a new trend: some families without pets participated—and that’s just fine, according to volunteer coordinator Whitney Hobbs.

“We had a few families with children—but no pets—show up to have portraits taken,” says Whitney. “We thought it was a great idea! They realized the lines at Feeders Supply stores were shorter than those at the malls, and the quality of our portraits and photo gifts is amazing.”

Feeders Supply has provided support for Picture Your Pets with Santa since it first started 26 years ago. They pay for advertising and provide space in their stores at no cost to KHS and other local animal welfare groups. Last year the event provided more than \$53,000 for KHS.

Gift items include iPhone cases, ornaments, keychains and photo packages. New this year is a photo puzzle—great for stocking stuffers, according to Whitney.

See the back of this magazine for store hours and more information. 🐾





Thanks

The Kentucky Humane Society would like to thank the following donors for their generous contributions between July 1–September 30, 2013.

\$500 or more:

- 301 Interactive Marketing
- 6 PM Outlet
- Mr. & Mrs. Garry R. Adams
- Dr. & Mrs. Rick A. Adrio
- Dr. Jeff Allen
- Mr. & Mrs. Jim Allsopp
- ASPCA
- AT&T
- Shawn A. Bailey
- The Elinor Baker Trust
- Banfield Charitable Trust
- Mr. & Mrs. Curtis Barman
- Barre Kentucky LLC
- Ms. Elizabeth M. Bernstrom
- Dr. Robin Bideau & Mr. Brent Bideau
- Mr. Randy Blevins
- Mr. Brink Bloembergen & Ms. Linda S. Johnsen
- Mr. & Mrs. Philip D. Bloyd
- David & Rhonda Bridgers
- Ms. Meredith Brown
- Brown-Forman Corporation
- Mr. & Mrs. Robert J. Butler
- Charitable Auto Resources Inc.
- Mr. Rusty Chevront
- Mr. & Mrs. Kevin Chlarson
- Churchill Downs Incorporated
- Leslie Clark
- Mr. Jeff Claypool
- Mr. & Mrs. Gary Clements
- Commonwealth Attorney's Office
- Community Foundation of Louisville
- Mr. Daniel Conklin
- V.V. Cooke Foundation
- Creative Alliance
- Mr. Ben Cress
- Dairy Kastle
- Mrs. Claudia Dampier
- DeMott Technical Solutions, Inc.
- Ms. Christine Dennis
- Ms. Julia Dietrich & Ms. Barbara Powers
- Dropping Bird #6
- Mr. & Mrs. David Dubofsky
- Mr. Peter Edwards
- Ms. Heather Falmen & Mr. Keith Zirbel
- Footworks, Inc.
- Mr. Jeff Franklin
- Ms. Sandra Frazier
- Mr. David Gleason
- Renee Hale-Kent
- Mr. & Mrs. Ray Hammons
- Ms. Mary W. Hancock
- Mr. & Mrs. Casey Hanka
- Ms. Nancy Harris
- Ms. Paulette Hatfield
- Ms. Martina Hazel
- Mr. & Mrs. Ronald Hazuda
- Mr. & Mrs. Doug Heberle
- Mr. & Mrs. David Heimerdinger
- Mr. & Mrs. Jamie Hendon
- Ms. Mary E. Herche
- Hilliard Lyons
- Mr. & Mrs. Neil Hobson
- Cynthia Hobbs
- Mr. & Mrs. Evan Hoffmann
- Dr. Jayne Hollander M.D.
- Ms. Amy Holthouser
- Mr. Michael Holwerda
- Reverend Carl Horton
- Mr. Bill Houston
- Ms. Claudia A. Houston
- Mr. Richard Hueber
- Humana Foundation
- Mr. & Mrs. Brian Hume
- Mr. & Mrs. Tom Ice
- O.H. Irvine Estate
- Jewish Community Federation of Louisville, Inc.
- Ms. Sarah Johnson
- Lori & Kevin Redmon
- Mr. Marshall F. Kaufman III
- Mr. & Mrs. John Kelly
- Mr. & Mrs. Steve Kerrick
- Mr. & Mrs. Jim Krinock
- Mrs. Jann Logsdon
- Mr. & Mrs. Rob Longwell
- Mr. & Mrs. Monte Lucas
- Mr. & Mrs. Kenneth Marcum
- Allen S. Mattingly Trust
- Mrs. Mary McClean
- Mr. Terry McCurry
- Mr. & Mrs. Jeff McGowan
- Mr. John Meis
- Middleton Reutlinger
- Miss Hannah Miller
- Ms. Rosemary Miller
- Vicki Moore
- Dr. Joanna E. Morse
- Jackson & Donna Mullins
- Ryan Newman Foundation
- Ms. Catherine Newton
- Nicklies Foundation Inc.
- Dr. & Mrs. Kurt Oliver
- One Stroke Inks
- Mr. & Mrs. Mark Oppel
- Mr. James O'Reilly
- Park Community Federal Credit Union
- Mr. & Mrs. Allan M. Parnell
- Ms. Diane Partridge
- PharmaStrat
- PNC Wealth Management
- The Rawlings Foundation
- Mary Pat Regan
- Rev. Linda Reichenbecher
- Republic Bank
- Ms. Marlow Riedling
- Sam Swope Auto Group, Inc.
- Heather Sarne
- Mrs. Debbie Scoppechio & Mr. Rick Duffy
- Mr. William R. Scroggins
- Mr. & Mrs. Daniel Siladi
- Dr. Laura Sisterman Kinnicutt
- Mr. James Smith
- Ms. Joyce Spurgeon
- Stantec Consulting Services Inc.
- Denice Steinmann
- Mr. & Mrs. Tom Stenton
- Ms. Ann Stickler
- Ms. Donna Stirneman
- Mr. & Mrs. Keith R. Strausburg
- Mr. Gordon D. Strauss
- Sun Tan City
- Sam Swope Family Foundation
- Ms. Patricia Swope & Mr. Rich VanCamp
- TEG Architects
- The Hylands Kennels
- Mr. & Mrs. John A. Tiano
- Ms. Nancy Trafton
- Travelers
- Truist Altruism, Connected
- Mr. & Mrs. Eddie Turpen
- Unified Foodservice Purchasing Co.
- Ventas Charitable Foundation Inc.
- Ms. Sharon E. Ware
- Wells Fargo Ins Svcs USA, Inc.
- Mr. & Mrs. Robert Whyayne
- Meredith Wickliffe
- Mr. & Mrs. Shawn Woosley
- Ms. Laura Younklin
- Yum! Brands Foundation, Inc.
- Mr. & Mrs. W. Earl Zion Jr.

This debit card is helping save **lives.**



Kentucky Humane Society Charity Debit Card
from Park Community Credit Union

-  Available to use with any Park Community checking account
-  Minimum **\$5 donation** – 100% of the donation goes to KHS
-  Park Community has helped raise over **\$11,000** since 2011

502/968.3681
800/626.2870
parkcommunity.com

Get yours today!



Your life. Your money. Your way.



Cassius, a loving, one-year-old Lab mix, was recently adopted from our Main Campus.



Thanks

\$50 or more in honor or memory of a loved one:

In Memory of...

Al Schmitt, my neighbor & friend
by Ms. Corbin C. Hume

Alberta Springelmeyer
by Mrs. Kimberley Kimball

Alice Williams White
by Ethel, Jean & Linda
by Ballard High School Class of 1982
Reunion Committee

by Ms. Carole D. Henry
by OmniSure Consulting Group
by Pediatric Anaesthesia Associates, PSC
by Ultra Risk Advisors

Alvina Frye
by Ms. Marla Moore

Andrea Bierty Minton
by Ms. Joan Baader

Ann Jenkins
by Kristi, Dana, Brittany & Ashley

Anna Grace Taylor
by Kathy Jordan
by Your Donan Family

Anna Hummel
by Timothy Hills Homeowners Assoc.

Anne Dennler Hardwick
by Legal Aid Society, Inc.

Anne Stewart Speed
by Anne McNaughton

Bailey McMahon, beloved dog of
Kevin & Erin McMahon
by Adam Carver

Barbara Gipson
by Mr. Michael W. Jones
by Karen Mayer (Stacy, Michael & Sally)

Barney & CoCo
by Ms. Helen Derting

Bessie Bee Weatherman
by Friends of Animals

Bettianne Davies
by Mr. & Mrs. Doug Dowell

Bobby Kempf III
by Diane & Curt Cerveny

Brownie & Orange
by Mr. Kevin A. Cowell

Buddy Conklin
by Mr. Daniel Conklin

Buger, Baby, Muffin & Goldie —
my angel babies
by Mr. & Mrs. Layne Smith

Carlos Newsome
by Ms. Martha J. Stocker

Carmel, my beloved companion
by Ms. Lisa Halstein

Carmen - Amy & Andy's baby girl,
Hen's sister, & Tucky's first friend
by Ms. Kris Searcy

Cary Creson
by Shawn & Teresa Gallagher

Cecil Vernon Wallace
by Ms. Vicki L. Blair

Charlotte Phillips
by Mr. & Mrs. Henry Glass
by Sheila & Don Schmidt &
Marie Goodman

Chips Klein
by Ms. Beth Wilkerson

Chloe Rankin, beloved cat
by Ms. Karen Cecil

Cloe Ronald
by Mr. & Mrs. Arthur Peter

Daisy Mills
by Alisha, Cindy, Kim, Lynette, Shirley,
Vicki, & Stephanie

Daniel Schneider
by Becky & Dan Vittitoe

Danny Newton
by Mrs. Colleen Newton

Dingo
by Mr. J. Dowd

Doc
by Mrs. Gaye Rorer

Donald Stansbury
by George & Sandra Miller

Dorothy "Dot" Walker
by Mrs. Anne Karem

Ed Burnett
by Ms. Wanetta B. Morgan
by Ms. Sarah Winsor

Eddie, my sweet companion
by Mr. Todd Rapier

Edward F. Martin Sr.
by Ms. Pamela Berry

Elizabeth Marie Vassie
by Scott & Sara Bachert

Empress Mitsumu Heady - beloved
service dog of Pattie Heady
by Her pack Cochise & Geronimo
"The Apaches"

Ernest "Pat" Patterson
by Mr. & Mrs. Thomas M. Millett
by Mr. Mike O'Bryan
by Mr. Theodore R. Jones
by Mr. William A. Kantlehner Jr.

Ernest M. Kline
by Ms. Pamela Berry

Florence Krebs
by Ms. Mary Barlow
by Carolyn, Kevin & Myron

Fluffy & Gail Abell
by Ben Degener

Francie Stoltz
by Mr. & Mrs. James Owens

Frankie Barnes
by Mr. Ron Nedket
by Debbie Stucker

George L. Price
by Ms. Susan Peabody

George Robert "Bob" Moseley Jr.
by Ms. Sandra Frazier
by Margaret & Corky Carman

by Mr. Richard W. Iler
by Ms. Joan Ruby
by Ms. Louise B. Seiler
by Mr. & Mrs. Don E. Smith
by Mr. & Mrs. George Stablein
by Ms. Beverly T. Wagner
by Horrace & Margaret Seay
by Margy & Preston Thomas

Ginger & Josh Muller, my beloved
companions
by Ms. Linda Muller

Gloria Mae Langford
by Ms. Martha D. Leonhardt

Good Dog Moey
by Ms. Sandra S. Neat

Griffon Truesdell
by Ms. Marsha Hilgeförd

Gus beloved dog of Steve & Liz
Gutermuth
by Miss Allie Gutermuth

Guy Mackey
by Ms. Shirley Griffey

Helen Chapman
by John & Barbara Angstadt

Iva Sullivan
by Jefferson Manor

James Buddy Cundiff
by Virginia & Greer

Jane Holbert
by Ms. Cynthia Jones

Janie Glass
by Linda Garvey
by Ms. Cara L. Sajko
by Shirley & Dave Griffey

Jean Marie Thieneman
by Mr. J. Dowd
by Ms. Sandy Gutermuth
by Heritage Hardwoods of Kentucky, Inc.
by Hurstbourne Springs Condo

Association
by Mr. Dennis Stilger
by Village of Tuxford Homeowners
Association
by The Brown, Wathen & Talbott Families
by Somerset Patio Homes

Jerri Carel
by Ms. Linda B. Smith
by Erin Tapins

Jesse Wuorenmaa
by Ms. Betsey K. Daniel

Johanna Hall
by Dr. Forrest Kuhn

John Allen Wheeler
by Ms. Susan D. Hack
by Ms. Juanita H. Jackson
by Ms. Bethany Kennedy
by The Girls; Beth, JoAnn & Kathleen

John Kampschaefter
by Jane Morrow
by Dr. Constance J. Parrish

John Wayne Patterson
by Friends & co-workers

Juliet
by Mr. & Mrs. Dick Crane

Karma Jean, beloved dog of Linda
Bandy
by Mr. John Selent

Kathleen Van Antwerp
by Mrs. Charles Ambrose

Kennedy Helm Clark Jr.
by Dr. Joe F. Arterberry

Lucky - beloved companion of
Sara Jones
by Ms. Robin L. Wallace

Lucky, my beloved cat
by Ms. Anne Cope

Lucy - beloved companion of
Angela Young
by Ms. Jennifer Smith

Maggie - beloved companion of
Linda & Bill Robben
by Ms. Linda Robben

Mary Ann Johnston
by Dan & Becky Vittitoe;
James C. Shearer Co. Inc.

Mary Ann Wolfe
by Tom & Mary Alvey & Reese

Mary Elizabeth Walker & Stewie
by Ms. Paulette Starling
by Mrs. Wanda Humphrey
by Donnie & Connie Fields
by Ms. Linda Leanhart

Mary Hollis
by Mrs. Eileen Saunders

Mary Prentice Hissam
by Ms. Margaret B. Leibson

Max
by Ms. Mellanie Clayton

Max & Buffy
by Derrick Drake

Mr. Donald Patrick Pearson
by Larry & Brenda Blair

Nancy Foster
by Mr. Joseph D. Gensante

Norman Seewer
by Ms. Claudia A. Houston

Ochie
by Ms. Bettye Nichols



Oliver & Sugar
by Ms. Shirley A. Smith

Patt Fultz
by Dan & Janet Harmon

Patty, Betty & Sweet Pea
by Ms. Donna B. Fogle

Paul Sparks
by Ms. Katherine H. Adams
by Ms. Dianne Dunn
by Mr. & Mrs. Roger L. Hoffman
by Mrs. Patricia Holtzapple
by Ms. Billie Logdson
by Mr. & Mrs. James Munson
by Mr. & Mrs. Brian O'Rourke

Penny
by Mr. & Mrs. Gary W. Luhr

Philip Merz
by St. James Lutheran Church of
Chilhowie
by Mr. & Mrs. John A. Wellbaum
by Paul G. & Carol Schumann

Playboy
by Ms. Linda J. Woodhouse

Ralph Davis
by Ms. Margie Davis

Robert Bowen
by Rebecca & Michael Sherrard

Robert Lee Steitz
by Ms. Julia Dietrich &
Ms. Barbara Powers
by Joe & Stella Ratterman
by Louisville Day Treatment, DJJ &
JCPS Staff
by William Stanley
by Wallitsch Nursery & Landscaping, Inc.
by Mrs. Sandra Wright

Ron Tucker
by Ms. Beverly Tucker

Roy G. Adkins
by Dr. John Downs Jr.

Rusty, beloved dog of Nathalie
Andrews
by Bryan & Sarah McCart-Jackson

Sadie
by Sherry & Kim Riggs

Sammie
by Ms. Janet F. Lewis

Sharon Musselwhite
by Ms. Katie Grand

Smidgen & Cinnamon
by Ms. Holly J. Rogers

Sophie, beloved dog of Travis &
Lauren Murphy
by Mr. John Selent

Sox
by Ms. Kimberly Raho

Ted Reverman Sr.
by Ms. Judith M. Reverman

Timbo, the best border collie ever
by Ms. Judy B. Hoge

Toni Bennett Walton, our beloved
aunt, sister, & friend
by Micki, Colin, Keeling & Dave, & Becca

Trevor Lee Gettys
by Mr. John D. Borches
by Ms. Jane H. Hlad
by Ms. Tracy Bugg

Virgil Plummer
by Pesco, Inc.

Ziggy
by Ms. Tracy Bugg

Zoe, Casey's dog
by Charlotte R. Wethington

In Honor of....

Adrienne Reda Regtnier & John
Andrew Pallo's Marriage
by Melanie & Fitzroy Robertson

Agnes Loeser
by Mr. & Mrs. John Ackerman

Amy Shir's 50th Birthday
by Clinton & Jean Grosz
by Jonathan & Stephani Wolff

Andy & Bonnie, who live in my
heart
by Dr. Beverly H. Dorrance

Chance, my rescue dog
by Jane Howie

Dee Dee
by Ms. Charlene Woods

Emma, my new girl
by Mr. Todd Rapier

Fraser Nichols
by Mr. Robert W. Nichols

Gary Shelby & Mac Fogle
by Ms. Donna B. Fogle

Janice Staugas Birthday
by Mr. John Staugas

Jerry & Madelyn Gratton
by Mr. & Mrs. William Whitaker

Lester, our dog
by Janet Owen

Lina B. Levein
by Nate Schmidt

Lori Redmon
by Ms. Janet Ames

Lucy
by Ms. Vanessa G. Taylor

Mia Simpson's Wedding
by Dee Mischler, Timi Lentz & Melissa
TenBarge

Michael Widerschein's Birthday
by Ms. Lotte W. Widerschein

Molly Wagner, Cairne Terrier
by Ms. Rose Ann Wagner

Mr. Michael Hart & Mr. Shawn
Williams Wedding
by Mr. Mark England

Nellie
by Ms. Salem Griffin

Nicky, my cat
by Ms. Margaret Y. Clark

Patti Swope & Rich VanCamp's
Marriage
by Mrs. Jann Logsdon

Rick Maynard's Birthday
by The Emanate Team

Sabu "The Goose" Wenke &
Boomer
by Ms. Kimberly Raho



2014 KHS Calendar the Perfect Stocking Stuffer!

Looking for a great gift this season? Purchase the Kentucky Humane Society's 2014 Calendar for your family and friends... and for yourself! With more than 150 photos of beloved pets from our community, the calendar also includes more than \$75 in coupons for KHS adoptions, behavior training and resort options, plus a free dog wash at Feeders Supply—and all proceeds support KHS.

Calendars will be available at Feeders Supply stores and at KHS locations in November. Don't have a Feeders Supply or KHS location near you? Call 502-515-3147 to purchase calendars.

Photo Ops



by Katie Burke, KHS intern

Looking for a fun, rewarding way to help local homeless pets? Become a volunteer at the Kentucky Humane Society. In this issue, we focus on Pet Photography volunteers. These volunteers bring animals into our photography studio and create appealing photos of each pet. The goal is to increase adoptions through high-quality photos of adoptable pets on the website. To learn more about Pet Photography and other volunteer opportunities, contact Whitney Hobbs at volunteer@kyhumane.org or 502-515-3145 or visit kyhumane.org/give/volunteer.

Sue Gay

Sue Gay started volunteering with the Kentucky Humane Society after she retired. She began by walking dogs but moved on to photography in 2009. Sue knows that taking pictures of the animals at KHS helps them get adopted faster.



"[My volunteering] goes back a ways but believe it or not it was a result of Animal Planet's show 'Animal Cops.' We would watch that show all the time, and it would break my heart to see the conditions these animals were rescued from. I knew I was too old to do anything like the animal cops, but I could make a difference in animals' lives."

Outside of the Pet Photography room, Sue has a lot of other passions. "I spend time with my grandson, Oscar, who I am so glad now lives here and not in Denmark. Then, of course, there are my own animals, or should I say *animal*. We lost our dog Kayla earlier this year but still have Gracie. Both were rescue animals." Sue also loves playing golf and gardening, and has lately become interested in making coiled baskets, coasters and purses.

Carol Anderson

Carol began volunteering at the Kentucky Humane Society in winter of 2012 after retiring as a registered nurse of 47 years. She helps out in the Pet Photography program, bringing cats and dogs to and from to get their pictures taken. Carol chose KHS because of her love of cats and dogs.

"A friend suggested I might like to help with Picture Your Pets with Santa the Christmas of 2011. That was fun, so when I read about openings to help with KHS photos I decided to do that."

Carol loves interacting with the pets and stated, "I like being around the animals and it is really interesting how they engage with people, with their eyes and even putting their paws out to touch you. I like trying to calm them so their picture can be taken and working to get them in some sort of pose for a shot. I enjoy the way Sue selects the props and colorful 'accessories' so the animals look their best."



Carol Anderson (left) and Sue Gay (right)

Carol says she loves how the animals lift her spirits! Carol's husband is also retired, and their son is recently married. In addition to her interest in KHS, Carol enjoys gardening, reading, folk dancing and needlework. 🐾



Proceeds benefit shelter pets!

Kentucky Humane Society™

Pet Resorts

Boarding • Grooming • Doggie Daycare

GOING SOMEWHERE FOR THE HOLIDAYS?

Let your pets enjoy a vacation at a Kentucky Humane Society Pet Resort. While you're away, you'll know your best friends are pampered, safe and happy.

Eastpoint Pet Resort, 13310 Magisterial Dr., 253-2221
Fern Creek Pet Resort, 5225 Bardstown Rd., 499-1910
kyhumane.org

Kentucky Humane Society - Animal Rescue League
241 Steedly Drive
Louisville, KY 40214-2961



Picture Your Pets with Santa

Saturdays

December 7 & 14 (10 a.m. - 5 p.m.)

Sundays

December 8 & 15 (11 a.m. - 4 p.m.)
at all Feeders Supply locations*.

Professional photos of your pets with Santa.
Bring your children and make it a family portrait!
Photo packages starting at \$10 and gift items
starting at only \$12.

**PROCEEDS BENEFIT
THE KENTUCKY HUMANE SOCIETY
AND OTHER AREA ANIMAL WELFARE AGENCIES.**

**Baxter Avenue location hours: Saturdays 10 a.m. - 4 p.m., Sundays Noon - 4 p.m.*

CALENDAR

November

- 9** Volunteer Orientation, Main Campus
- 18-19** Kibble Club, BJ's Restaurant
- 27** Thanksgiving, all locations closed for the holiday
- 28** Admissions is closed; Adoptions normal hours

December

- 7-8** Picture Your Pets with Santa, Feeders Supply stores
- 14-15** Picture Your Pets with Santa, Feeders Supply stores
- 24** Admissions closed; Adoptions open limited hours
- 25** Christmas, all locations closed for the holiday

January

- 1** All locations closed for the holiday.
- 8** Pet Tales, Main Campus, noon

The Main Campus is located at 241 Steedly Drive and East Campus is at 1000 Lyndon Lane, Louisville. For more information about KHS events, programs or volunteer opportunities, visit kyhumane.org or call 502-366-3355.